**SAP–Salesforce Interoperability Framework & API Catalogue**

A full suite of real-time and batch APIs to link CRM, ERP, and field platforms:

* **REST/SOAP APIs and OData Services** designed for key transactions (e.g., project proposal → grant approval → disbursement tracking).
* **Canonical Data Model Mapping**: Establishes standard terminology across platforms (e.g., beneficiary, project code, budget line).
* **Middleware Architecture**: SAP Integration Suite (CPI) or MuleSoft used to orchestrate API calls, transformation rules, and retries.
* **Secure Token & OAuth2.0 Management** for third-party integrations (UNHCR databases, Partner Portal).
* **Monitoring Dashboards**: Real-time API health stats, throughput, latency, and error logs.